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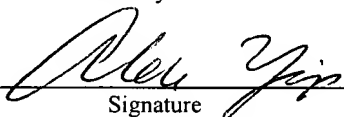
Patent Application

Inventor(s) : M. Kepler et al.  
Case : 41698-1047  
Serial No. : 09/520,306 Group Art Unit: 2642  
Filed : March 7, 2000 Examiner : H. Agdeppa  
Title : Directory Assistance System Capable of Providing Telephonic Concierge Services

**FIFTH AMENDMENT**

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on October 15, 2003.

Alex L. Yip  
Attorney Name

  
Signature

34,759  
Registration No.

October 15, 2003  
Date of Signature

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated July 16, 2003, applicants hereby submit the following amendment and remarks.